Flexible Spending Account

Save time with direct deposit

You can save time with the convenience of direct deposit for both health care and dependent care Flexible Spending Account (FSA) reimbursements. This simple self-service feature lets you receive reimbursements directly to the bank account of your choice. With direct deposit, reimbursements are available more quickly and you won't have to make a trip to the bank!

How do I enroll?

It's easy to enroll simply by going to myCIGNA.com:

- Click on **Settings & Preferences** at the top of the screen.
- Click on Change Your Direct Deposit Settings.
- Enter the following information:
 - Account Type Checking or Savings
 - Routing Number
 - Account Number
 - Contact Preference phone or email (the contact information allows us to contact you in case of a problem with your bank account)
 - Daytime Phone Number, including extension
 - Email Address
- Click on Next.
- Confirm the information you entered is accurate.
- Check the "I accept these terms and conditions" box and then click on **Submit**.
- If the registration was successful, a Direct Deposit Registration acknowledgement page will be displayed.
- Please allow 21 days for the direct deposit reimbursements to start.

How can I make changes?

You can make changes at any time by visiting **myCIGNA.com** and following the same steps. You can also turn off the direct deposit feature at any time.

If you do not have access to the Internet, an enrollment form is available. Call 1.800.CIGNA24 (1.800.244.6224) or the toll-free number on the back of your CIGNA ID card to request the form.



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